

Unemployment Insurance

If you become unemployed, you may be eligible for unemployment insurance benefits. If you are still employed but working fewer hours than your regular full-time work week and are earning less than your regular full-time wages, you may be entitled to partial benefits.

Unemployment insurance benefits are made possible by taxes paid by this employer. No deductions are made from your paycheck for unemployment insurance.

As soon as you become unemployed, you may file a new unemployment insurance claim using one of the following methods:

1. Go online at www.iowaworkforce.org, click the Online Services pull-down menu, then click File an Unemployment Insurance Claim. This option is available 24 hours a day, seven days a week.
2. Visit the nearest IowaWORKS Center.
3. Visit an IowaWORKS Access Point.
4. Some employers participate in an Iowa Workforce program which enables employers to file an initial claim for a recently separated employee. Check with your employer to determine if they are participating in this program.

Delay in filing an unemployment insurance claim can result in the loss of all or part of the benefits you may be entitled to receive.

For complete information about your unemployment insurance rights and responsibilities, or to register for work and learn more about available work in your area, go to www.iowaworkforce.org or visit your nearest IowaWORKS Center or an IowaWORKS Access Point.

For the location of the IowaWORKS Center nearest you, call: (800) 562-4692 (Job-Iowa).

IowaWORKS Center Locations:

Burlington
Carroll
Cedar Rapids
Council Bluffs
Creston
Davenport
Decorah
Des Moines
Dubuque
Fort Dodge
Fort Madison
Iowa City
Marshalltown
Mason City
Ottumwa
Sioux City
Spencer
Waterloo
Webster City

**IowaWORKS Centers
as of May 2015.*

For location information regarding the IowaWORKS Center nearest you, call 866-239-0843.
www.iowaworkforce.org