Walk-In Interviews for Inbound Retention / Sales Agents

Tuesday, January 26th, from 10:00 am – 1:00 pm

Iowa*WORKS* Center

680 Main Street, Second Floor, Room 226,

Dubuque, IA.

If you are an outgoing, enthusiastic person who enjoys challenges and takes pride in your work, we would love to meet you. We are currently hiring Inbound Customer Agents to take calls with a positive attitude.

Full-time and Part-time positions are available to work between 10am-8pm after training. New training wage is $8.00 per hour. After graduation, make up to $10.00 per hour plus bonuses. Benefits for full-time positions including up to 70% of tuition reimbursement based on grades.

Requirements:

- Able to learn and retain information quickly and communicate information effectively to another party
- Excellent verbal communication skills
- Self-motivated and disciplined
- Naturally organized, with ability to adapt and flow smoothly into change
- Work in a fast-paced environment
- Ability to recognize problems and come up with solution independently
- Able to work together with team
- Previous phone experience highly preferred
- Drug screens and background checks are required before employment