

COVID-19

Unemployment Insurance Guidance for Workers and Employers

If you are laid off due to COVID-19 or have to stay home to self-isolate, care for family members or due to illness related to COVID-19, you can receive unemployment benefits, provided you meet all other eligibility requirements. More specific information about benefit eligibility can be found in the Unemployment Insurance Handbook on our website:

www.iowaworkforcedevelopment.gov/2019-unemployment-insurance-claimant-handbook

Claimants can expect to receive payment within 7-10 days after the date the claim is filed. Work search requirements and work availability will be waived.

Claims that are filed and identified as a direct or indirect result of COVID-19, will not be charged to employers. Fact-finding interviews for these claims will not be held although employers will be notified of claims received.

IWD will process unemployment insurance payments will continue to be paid in a timely manner. The Iowa Workforce Development team is dedicated to providing assistance to lowans when work is not available and serving our customers efficiently during this difficult time. If you have questions, please call the customer service line at **1-866-239-0843**.

For more information, visit www.IowaWorkforceDevelopment.gov

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