Executive Summary

In 2018, the Administrative Support, Waste Management, and Remediation Services sector comprised 5.3 percent of all public and private sector employment in Iowa. Employment in this sector had an average annual wage of $34,280 in 2018, which was 27.8 percent lower than the statewide average of $47,511 for all industries. In comparison to other states in the Midwest, Wisconsin, Indiana, and South Dakota had lower average annual wages in the private sector ($32,110, $33,004 and $33,895, respectively) than Iowa’s average private sector wage of $33,983.

The largest industry group in this sector is Employment services, which consists of job placement agencies, temporary help services and other such businesses, which could have employees performing work in any of the other sectors. This industry subsector includes 25,402 employees and represents 36.9 percent of the industry employment. The next largest industry group in this sector is the Services to buildings and dwellings, with 19,893 employees.

Employment in this sector is predominantly male, representing 55.4 percent of all employees. 24.6 percent of all those employed in the sector are between the ages of 25 and 34.
What are Administrative Support, Waste Management, and Remediation Services?

This sector comprises firms that perform routine support activities for the day-to-day operations of other organizations. The firms in this sector specialize in one or more of these support activities and provide these services to clients in a variety of industries and, in some cases, to households.

Activities performed include: office administration, hiring and placing of personnel, document preparation and similar clerical services, solicitation, collection, security and surveillance services, cleaning, and waste disposal services.

Source: www.bls.gov/cew/bls_naics/bls_naics_app.htm

Source: Quarterly Census of Employment and Wages (QCEW), Iowa Workforce Development
## Administrative Support, Waste Management, & Remediation

### Iowa Industry Profile

Source: Quarterly Census of Employment and Wages (QCEW), Iowa Workforce Development

### Top Occupations in Administrative Support & Waste Management

<table>
<thead>
<tr>
<th>Occupation</th>
<th>Employment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Janitors &amp; Cleaners, Except Maids &amp; Housekeeping Cleaners</td>
<td>10,242</td>
</tr>
<tr>
<td>Production Workers, All Other</td>
<td>4,743</td>
</tr>
<tr>
<td>Landscaping &amp; Groundskeeping Workers</td>
<td>4,445</td>
</tr>
<tr>
<td>Laborers &amp; Freight, Stock, &amp; Material Movers, Hand</td>
<td>3,367</td>
</tr>
<tr>
<td>Security Guards</td>
<td>3,053</td>
</tr>
<tr>
<td>Business Operations Specialists, All Other</td>
<td>2,669</td>
</tr>
<tr>
<td>Office Clerks, General</td>
<td>1,645</td>
</tr>
<tr>
<td>Customer Service Representatives</td>
<td>1,629</td>
</tr>
<tr>
<td>Telemarketers</td>
<td>1,027</td>
</tr>
<tr>
<td>Refuse &amp; Recyclable Material Collectors</td>
<td>965</td>
</tr>
<tr>
<td>Bill &amp; Account Collectors</td>
<td>941</td>
</tr>
<tr>
<td>Office &amp; Administrative Support Workers, All Other</td>
<td>874</td>
</tr>
<tr>
<td>Secretaries &amp; Administrative Assistants, Except Legal, Medical, &amp; Executive</td>
<td>844</td>
</tr>
<tr>
<td>Sales &amp; Related Workers, All Other</td>
<td>825</td>
</tr>
<tr>
<td>Stock Clerks &amp; Order Fillers</td>
<td>807</td>
</tr>
<tr>
<td>Industrial Truck &amp; Tractor Operators</td>
<td>763</td>
</tr>
<tr>
<td>First-Line Supervisors of Housekeeping &amp; Janitorial Workers</td>
<td>752</td>
</tr>
<tr>
<td>Information &amp; Record Clerks, All Other</td>
<td>720</td>
</tr>
<tr>
<td>Grounds Maintenance Workers, All Other</td>
<td>695</td>
</tr>
<tr>
<td>First-Line Supervisors of Office &amp; Administrative Support Workers</td>
<td>634</td>
</tr>
</tbody>
</table>


### Employers

In 2018, the Administrative Support, Waste Management, and Remediation Services Sector averaged 5,448 locations in Iowa.

Sector employment has changed little over the past year, adding just one job from the previous year’s average.

Employment decreased 0.45 percent in 2017.

The Employment Services subsector represented 36.9 percent of total employment in this sector, followed by Services to Buildings and Dwellings with 28.9 percent.

### 2018 Covered Employment in Administrative Support, Waste Management, & Remediation by County

Source: Quarterly Census of Employment and Wages (QCEW), Iowa Workforce Development

### Sector Statewide:

- Employment: 68,900
- Average Annual Wage: $34,280

### Label Key:

First line is the county name followed by average employment and finally, average wage.

https://www.iowaworkforcedevelopment.gov/labor-market-information-division
2018 Average Annual Wage for Covered Employment in Administrative Support, Waste Management, & Remediation

State Comparisons by Private Ownership

### United States Average: $39,621

- **North Dakota**: $38,890
- **South Dakota**: $33,895
- **Nebraska**: $38,537
- **Kansas**: $39,369
- **Iowa**: $33,983
- **Minnesota**: $40,721
- **Wisconsin**: $32,110
- **Illinois**: $41,761
- **Indiana**: $33,004
- **Michigan**: $36,736
- **Ohio**: $35,214
- **Missouri**: $37,109

### Industry Distribution by Age and Gender 2nd Qtr. 2018

- **Source**: Quarterly Census of Employment and Wages (QCEW), Iowa Workforce Development

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**Contact Information**

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*Equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.*

TTY 515-281-4748
1-800-831-1399

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https://www.iowaworkforcedevelopment.gov/labor-market-information-division