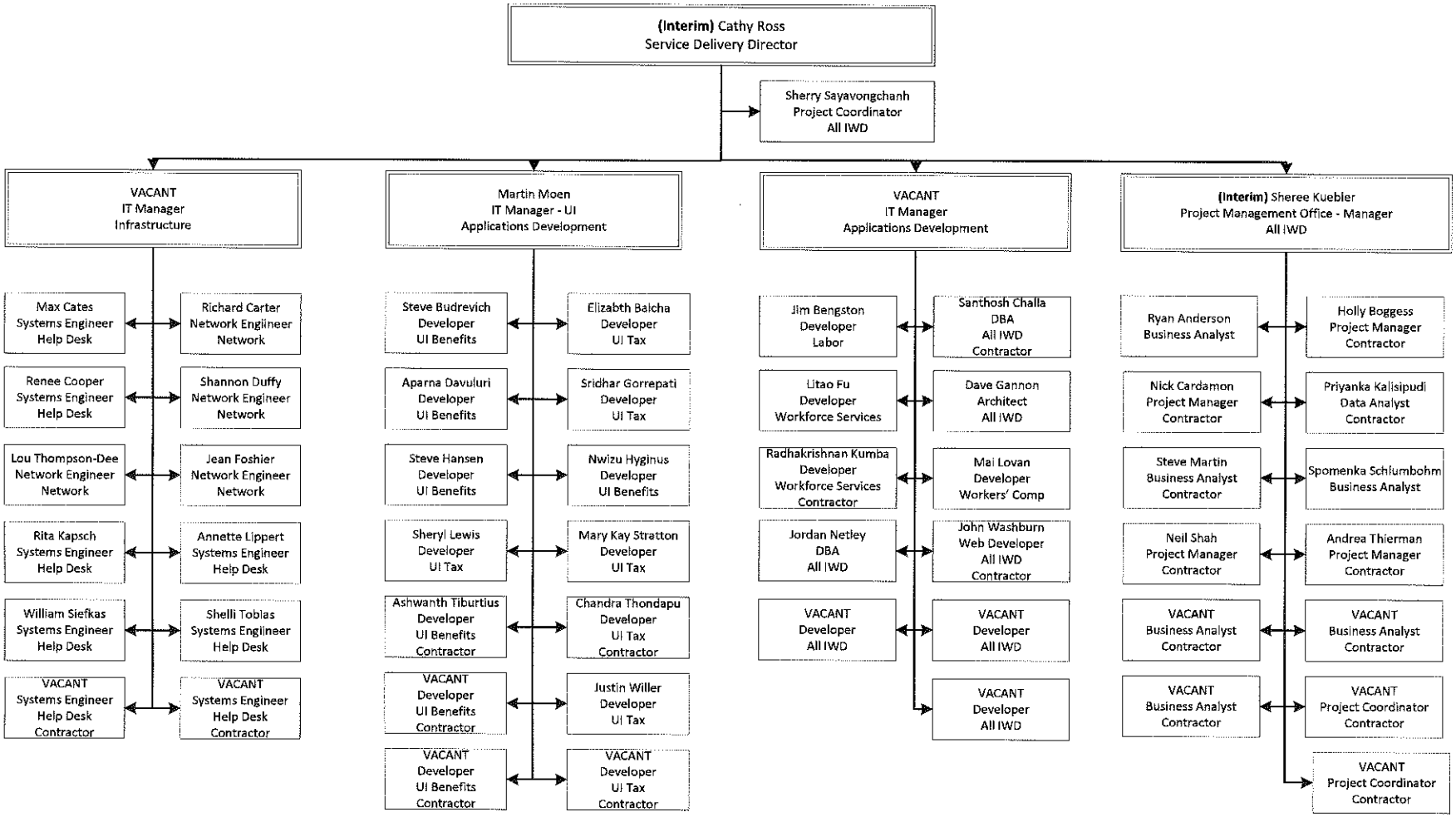Service Delivery Division