

NEWS RELEASE

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Iowa Workforce Development Launches Over 135 Access Points Across Iowa

DES MOINES – Iowa Workforce Development is rapidly deploying access points across the state to bring workforce services closer to Iowans.

“The access point system provides Iowans with the opportunity to utilize workforce services in a convenient location close to home,” indicated Iowa Workforce Development director Teresa Wahlert. “With over 135 access points, 16 regional centers and 3 satellite offices we have more than doubled our access for Iowans and we will continue adding locations throughout the year.”

Continually updated information on access points is available at www.iowaworkforce.org in the announcements section.

Individuals can connect with a workforce professional through at (866) 239-0843 or live chat at an access point. The access is available from 8:00AM to 8:00PM, Monday through Friday and 10:00AM till 2:00PM on Saturdays. Staff members will continue to be available from 8:00AM till 4:30PM Monday through Friday within the regional centers and satellite offices.

Iowa’s redefined workforce will have greater availability to the public with evening and weekend hours, something not available in the current delivery model. Additionally, IWD will continue to enhance technology based services throughout the new system for the benefit of all clients. Iowa Workforce Development and partners, provide comprehensive workforce services within the 16 integrated IowaWORKS offices. 24/7 access to employment services, unemployment filings, job postings and more is available at www.iowaworkforce.org.

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