



For Immediate Release  
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Contact: Kerry Koonce  
Telephone: (515) 281-9646

## **Delta Air Lines Call Center Workers Qualify for Additional Workforce Benefits**

*Meeting attendance is critical for benefit information*

DES MOINES – Delta Air Lines, Inc., Reservation Sales and Customer Care Call Center has been certified by the U.S. Department of Labor for reemployment services under the Trade Act of 2011. The certification covers workers who have experienced layoff due to lack of work from 11/28/2011 to the present. In an effort to assist with understanding the possible Trade Act reemployment services available to you upon determination of your individual eligibility, an informational meeting has been scheduled.

The meeting for employees from the Sioux City area is scheduled for Wednesday, May 8<sup>th</sup>, at 9:00 AM in the Cargill Auditorium at Western Iowa Tech Community College, 4647 Stone Avenue, Sioux City, Iowa. For questions or directions, contact (712) 233-9030.

This meeting will provide an overview of the possible Trade Act of 2011 reemployment services (such as classroom training, on-the-job training, job relocation, wage subsidy for workers 50 years of age or older, Health Coverage Tax Credit, etc.) available to eligible individuals, as is appropriate, by working with IowaWORKS representatives on the development of reemployment plans. Important timeframes and deadlines will be reviewed for accessing services under the program.

The initial Trade Act eligibility paperwork will be completed at the meeting. This paperwork is very important because some of the services do not have expiration dates, as long as Congress continues to fund this program. If services are not utilized at this time, they may be accessed, as is appropriate, by working with any Workforce Development Office in the continental United States, but only if your initial eligibility paperwork and determination of your eligibility are on file in Iowa's State Trade Office.

If you cannot make arrangements to attend this meeting, you may access the initial Trade Act eligibility paperwork and information regarding the possible Trade Act reemployment services by calling your local IowaWORKS office and arranging a meeting with a representative who is familiar with the Trade Act program.

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**An Equal Opportunity Employer/Program**

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